

FLEX PHASE II IS HERE!

OVERVIEW

FLEX represents an important step forward in how we support teaching, learning, and learners across the state. This transition is about more than just a new system; it's about creating a more modern, connected, and effective learning experience for everyone. With FLEX, users can expect a consistent and intuitive learning experience, easier course navigation and management, and streamlined communication and engagement.

PHASE I RECAP

Phase I of implementation was focused on introducing users to the basics of FLEX and having them set up their accounts. Have you completed the Phase I Checklist?

**Visit the FLEX Information Site****Attend a Webinar****Create Your Account**

NEXT STEPS

Phase II of FLEX implementation will focus on transitioning user and course data over from SERT TRAC. During this period, users should complete the following tasks:

LEARNERS

- Review your transcript
- Complete Basic User Orientation
- Reach out via the "Contact Us" form if there are any discrepancies

INSTRUCTORS

- Complete Instructor Orientation
- Upload all supporting documentation for verification

AFFILIATION MANAGERS

- Complete the Affiliation Manager Orientation
- Confirm permissions (View potential learners)

LEARN MORE

For the most up-to-date information on the implementation process, visit the [FLEX information website](#) where you can find key timelines and resources, training opportunities and micro-lessons, and FAQs and support information .



CONTACT US

For support regarding the FLEX platform, please submit a ticket using our [Contact Form](#).